



IMPORTANT MAINTENANCE INFORMATION

During manufacturing and installation, natural oils may adhere to the GutterLock Elite/Extreme Flow panels and cause minor runoff on newly installed systems. This is normal and will discontinue after 30-60 days. Normal weathering will enhance the performance of the GutterLock Elite/Extreme Flow system. Over time, dirt may build up around the horizontal edge of the system. Annual cleaning using a garden hose with a sweep nozzle or pressure hose nozzle will help maintain proper performance. The inside corners, valleys and heavy runoff areas with diverters installed, will need to be cleaned regularly during peak times of the year when leaves are falling. In regions where excessive tree sap, hardwood tree tassels, and/or pine resin are prevalent, this front edge may require additional cleaning.

Alignment and spacing is critical for performance. Only allow a certified dealer to adjust or tamper with the system, and do not allow ladders to come in contact with the gutters or the GutterLock Elite/Extreme Flow system attached to the gutters. The performance of GutterLock Elite/Extreme Flow is reduced with the use of paints and waterproofing chemicals. Do not paint the GutterLock Elite/Extreme Flow panels or components.

GutterLock Elite/Extreme Flow is designed to be a closed system. Water flows into the gutter at the pre-set gap along the gutter front, but birds and animals are prevented from entering and obstructing the flow of water. If gaps, spacing, misalignment, or missing end caps allow birds or animals to enter the system, contact your GutterLock Elite/Extreme Flow installer for service.

If your GutterLock Elite/Extreme Flow is damaged by actions beyond your control (such as hail and other acts of nature), corrections should immediately be made to maintain peak performance. If accidental damage or misalignment does occur, please call your GutterLock Elite/Extreme Flow installer for service.

GutterLock Elite/Extreme Flow will not eliminate ice formation or icicles at your eaves. Ice formation is mostly caused by factors not related to your gutter system. In fact, you may see more ice (icicles) on the outside of the GutterLock Elite/Extreme Flow system because an open gutter tends to collect ice inside the gutter; however, GutterLock Elite/Extreme Flow is engineered to discourage anything from entering the gutter except water. Therefore, it is normal to see some icicles on the outside of the GutterLock Elite/Extreme Flow system.

My GutterLock Elite/Extreme Flow system was installed by:

Company: _____

Address: _____

Phone: _____

Date Installed: _____

(VER.1.1.20)

(Retain this portion for your records)

GutterLock Enterprises, LLC
10651 Chandler Road, Suite 103, LaVista, NE 68128
www.mygutterlock.com

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GUTTER PROTECTION PERFORMANCE SYSTEM MANUFACTURER'S LIMITED WARRANTIES

GutterLock Elite/Extreme Flow Lifetime Warranty of Material

GutterLock Enterprises, LLC, Distributor of GutterLock Elite/Extreme Flow, warrants to the original purchaser that the GutterLock Elite/Extreme Flow product will be free of defects due to faulty material and/or workmanship for lifetime of the ownership of the structure owned by the original purchaser under normal use, maintenance, and subject to exceptions, limitations and other terms and conditions contained in this warranty. GutterLock Enterprises warrants to the purchaser that under normal weather conditions, natural outdoor elements, and with recommended maintenance, the painted finish on GutterLock Elite/Extreme Flow will not peel, crack, flake, or chip for as long as the original registered purchaser lives at or owns the property described on the registration certificate, subject to limitations outlined below.

GutterLock Elite/Extreme Flow Lifetime Warranty of Performance

It is the responsibility of the installing dealer to assure that the GutterLock Elite/Extreme Flow system is performing as designed and is properly installed. GutterLock Enterprises, LLC, warrants to the purchaser that GutterLock Elite/Extreme Flow will remain free flowing and keep gutters from becoming clogged and over-flowing as a result of the interior of the gutter and downspouts filling with debris such as leaves, needles, twigs, or seeds, subject to the terms and conditions, exclusions and limitations, requirements and legal rights stated in this warranty. Free flowing is defined as flowing and circulating of rainwater which means gutters will not clog. GutterLock Elite/Extreme Flow is designed to transfer all but a minimal amount of run-off water into the gutter when properly installed and maintained.

Conditions and Exclusions of Warranty

All warranties will be null and void if the GutterLock Elite/Extreme Flow system is not properly installed by an authorized GutterLock dealer. For these warranties to apply, it is required that your gutters first be thoroughly cleaned, gutters properly aligned and pitched, and all screens removed before installation of the GutterLock Elite/Extreme Flow system. Gutters must be properly sloped and downspouts and drains must be cleared of any debris or obstructions. These warranties are granted to the initial retail purchaser and transferable with proof of transfer only and cover only the manufacturing defects as specified herein. Warranties cover manufacturing defects only, and they do not cover other damage or material failure including, but not limited to normal fading, damage caused by conditions beyond the control of the manufacturer, such as improper installation, settling of the building, failure of the structure (including foundations and walls), use of incompatible equipment, chemical pollutants, salt, fire, flood, ice dams, lightning, windblown objects, earthquakes, hurricanes, atmospheric conditions or other catastrophic weather as defined by the U.S. Weather Bureau, other acts of God, intentional acts, unreasonable use or failure to provide reasonable maintenance. GutterLock Enterprises does not warrant and will not be responsible for any costs, defects, or damage with respect to the removal or re-installation of GutterLock products or components. In certain geographical locations or where the quality of the atmosphere and regions where hardwood tree tassels and/or pine resin are prevalent in excessive amounts, the top surface of the GutterLock gutter protection system must be periodically cleaned to prevent build-up of debris. In such conditions, GutterLock should be sprayed off with a garden hose or pressure hose from the ground level to maintain peak performance. Do not paint any GutterLock product as this will void the warranty. The formation of icicles is not a warranted defect. Icicles are an indication that GutterLock Elite/Extreme Flow is protecting the investment you have made in your guttering system and are not indicative of performance failure. GutterLock Enterprises does not warrant and will not be responsible for any costs, defects, or damages with respect to removal, repair, installation, or re-installation of any GutterLock product.

Warranty Claims

Claims for defects under this warranty must be sent to the installation company for service and resolution of the claim. Non-warranty service calls, repairs, or adjustments may result in a service charge. All other inquiries may be sent to: Customer Service Department, GutterLock Enterprises, 10651 Chandler Road, Suite 103, LaVista, NE 68128.

Resolution

Under this warranty, liability to GutterLock Enterprises is limited to repair or replacement of the GutterLock Elite/Extreme Flow section(s), at its discretion, for failing parts of the gutter protection system. After you have submitted a claim and it is determined by GutterLock Enterprises that the product has failed account manufacturer's defects, GutterLock Enterprises will, at no charge, replace the defective GutterLock Elite/Extreme Flow section(s). Replacement parts will be shipped free of charge. If the GutterLock Elite/Extreme Flow product originally installed is no longer available, GutterLock Enterprises shall have the right to substitute GutterLock designated by it to be of equal quality. Minor color variations may exist between replacement product and the original product installed and is not indicative of a defective GutterLock product.

Registration and Transfer of Warranty

To activate this Limited Warranty, the original purchaser and the installation contractor must fill out, sign, and mail in the registration certificate below within 30 days of the installation date. In order to transfer this warranty, an inspection and re-certification of the installed gutter protection system must be made by a Company-designated representative. A copy of the title transfer of the property shown on the registration certificate and a copy of the registration certificate must be sent to GutterLock Enterprises within 30 days after the transfer date, along with a check or money order for \$50.00 to cover transfer of warranty costs.

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GutterLock Elite & Extreme Flow Warranty Registration

This warranty registration must be completed by the original purchaser of GutterLock Elite/Extreme and the installation company.

Please mail completed form within 30 days of installation to:

GutterLock Enterprises, LLC.

10651 Chandler Road, Suite 103, LaVista, NE 68128

or E-mail to info@myGutterLock.com

Purchaser _____

Address _____

Phone _____

Signature of Purchaser _____

Date of Installation _____

Cost of GutterLock _____

Total GutterLock Installed _____ ft.

Installation Company _____

Installation Co. Address _____